

UiT

**NORGES
ARKTISKE
UNIVERSITET**

Gull fra vår hverdag.

Jon Fagertun

Avdeling for IT



DigU

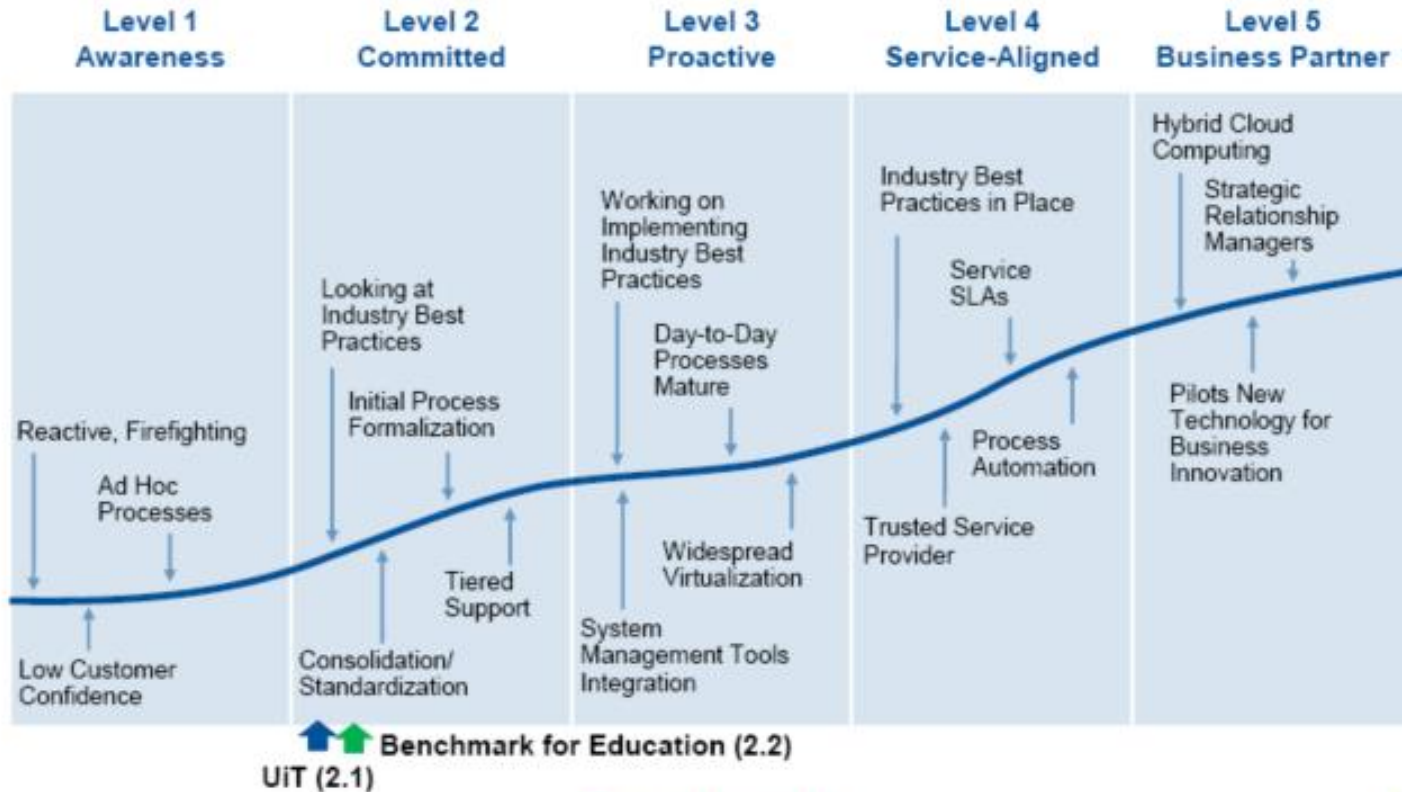
Drivkraft for digitalisering
Fremtidens IT-afdeling ved UIT
2021

Gartner®



IT Score for Infrastructure and Operations

UIT Self-Assessment shows an overall score of 2.1 – which shows the intention to improve



for discussion purposes only

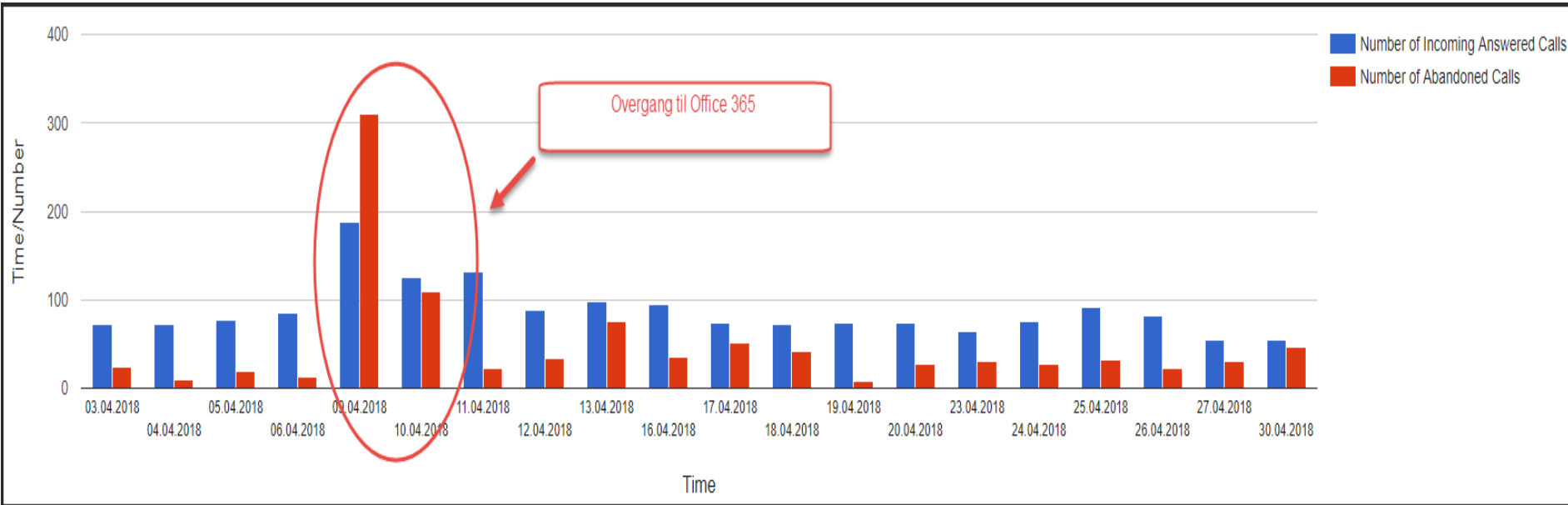






Office 365







Oppgi brukernavn og passord
som vanlig



Bruk mobilen for å
bekrefte din identitet



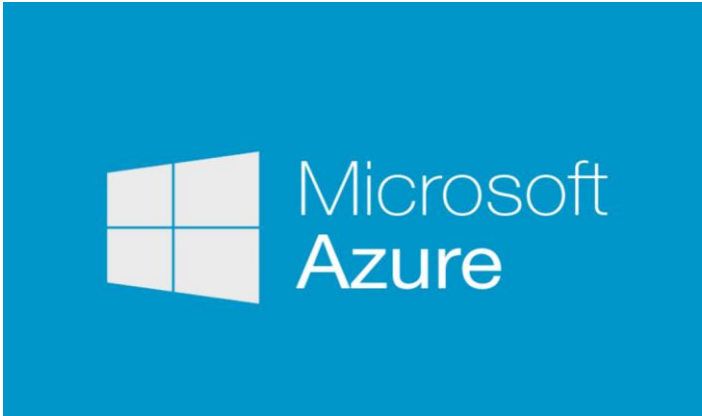
Nå er du logget inn på en
sikker måte

MicroMDM

bootstrap your mac deployment

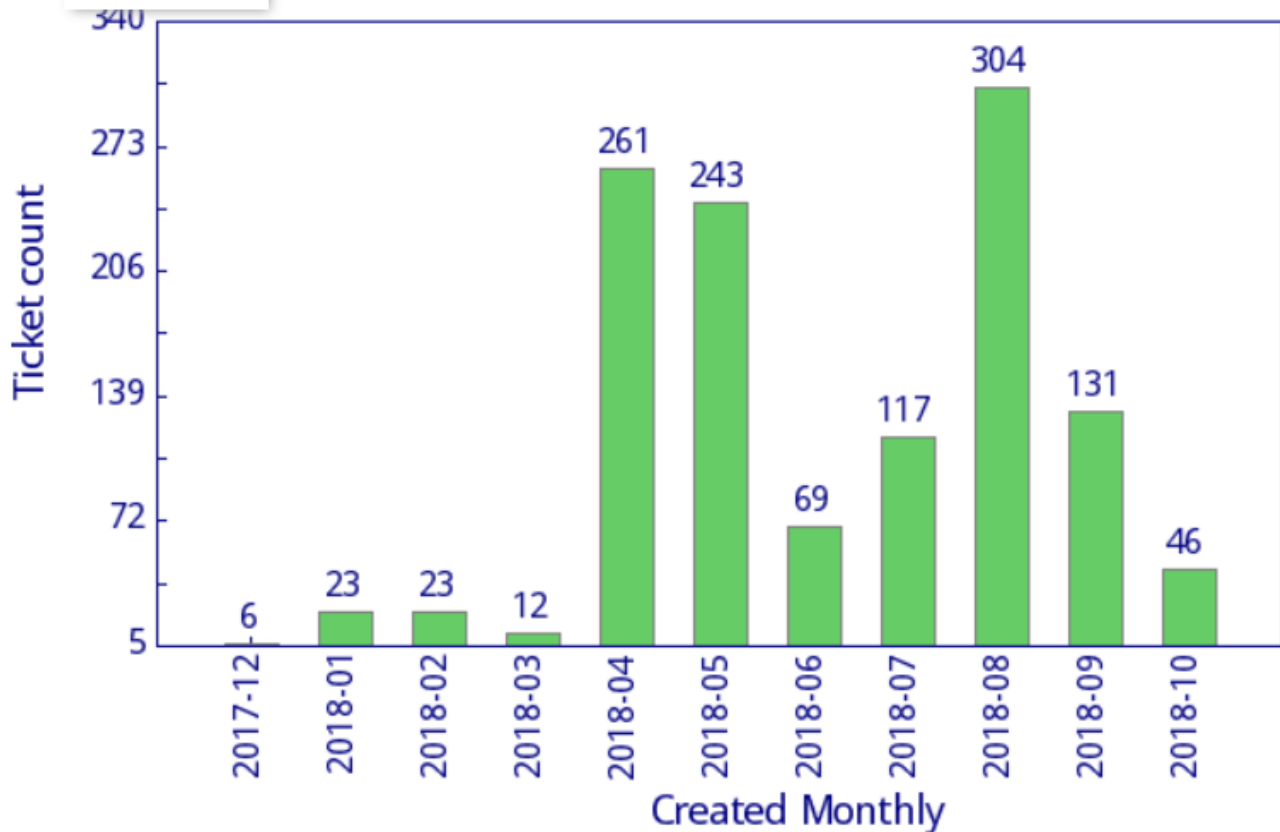








Autoscripting (1235) Autoresolved saker (1003): Brukerkonto 586. Tofaktor (352). Spam/Phis (282)



Created Monthly	Ticket count
2017-12	6
2018-01	23
2018-02	23
2018-03	12
2018-04	261
2018-05	243
2018-06	69
2018-07	117
2018-08	304
2018-09	131
2018-10	46
Total	1235

- Tid spart ca 5 ukersverk.